

What Members are Saying

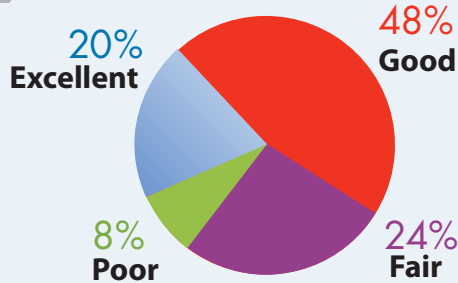
In March, IRWA conducted an online poll to see how well the Association is doing in responsiveness to member needs and identifying which benefits provide the greatest value. Here are some highlights.

Q: What do you gain from belonging to IRWA?

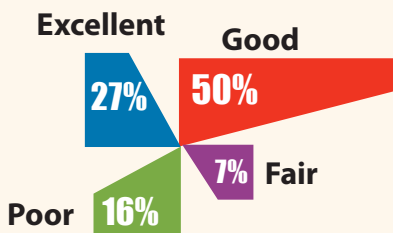
- 1 Professional development
- 2 Feel connected to industry
- 3 Keep up with news/events
- 4 See what colleagues are doing
- 5 Competitive advantages

Q: How is IRWA doing in these areas:

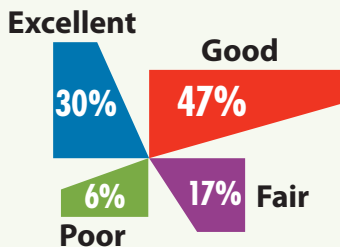
Responding to member needs



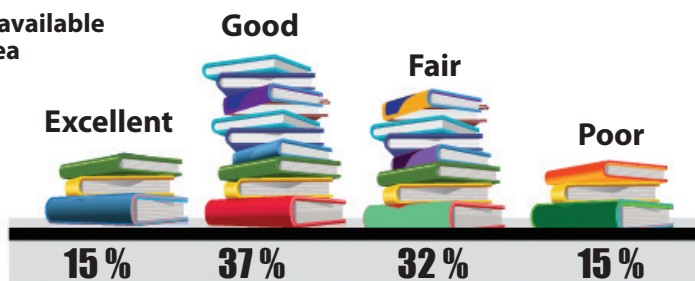
Responding to member inquiries



Chapter Meetings and Events



Courses available in my area



STAFF ANNOUNCEMENTS AT HEADQUARTERS

IRWA welcomed three new employees to Headquarters Staff in April and says farewell to some valuable longstanding employees.



Courtney Piscitelli joined IRWA as Assistant Controller – Accounts Payable. She brings over 10 years of accounting experience within the small business, non-profit and public education systems. In this role, she will handle payments of invoices, expense reimbursements and other accounting functions. She replaces Fernando Rojo who retired in April.



Astrid Anaya joined IRWA as the new Assistant Controller – Member Services, where she will handle member inquiries, plaques/pins orders and updates to chapter officers on the website. She has over seven years of experience in member services, with a background in banking and credit unions. She replaces Bonnie Gray, who is retiring at the end of May.



DeOnna Koonce began her career with IRWA as the Accreditation Program Coordinator. She brings five years of experience in accounting and customer service.

In this role, she will handle course registrations and work on the Chapter's behalf to obtain state and agency continuing education credit for real estate agents and appraisers. She replaces Nikki Dieball who relocated to Texas in April.

As of May 31st, **Bonnie Gray** is retiring after 27 years with IRWA.

She began her career with the Association as the receptionist in 1989. Since then, Bonnie has become a beloved figure among staff and the many IRWA members that she has assisted over the years as part of Member Services. "This has been such an amazing experience," Bonnie says of her time at IRWA. "I'm really going to miss the members and staff, who I've come to know so well. But the Association is in good hands with my replacement, Astrid, and I know she'll be a wonderful fit."

